

Entry/Exit Survey

Losing employees is a natural part of running an organisation, but losing key people at the wrong time can be disruptive and costly.

Organisations use our Entry/Exit Survey to monitor the changing perceptions of new and departing employees so they can deal with issues as they arise and retain high performers.

None of our major competitors can benchmark your exit results against those of other organisations. We provide your own “reasons for leaving” chart compared to our extensive database of responses to this question, gathered in the past five years.

This tool saves admin time, allowing you to focus on reducing employee turnover and helping new people perform faster. With this tool, you can save money that would have been spent on recruitment and training.

About the survey

By using a third party, employees can voice concerns openly. Your online Entry/Exit Survey portal allows you to generate online surveys for new or departing employees and view individual or overall results instantly.

The tool is very affordable and creates a historical body of information, no matter how many employees commence and leave each year.

The survey statements can be tailored to meet your needs. Open ended questions can also be used to collect qualitative information.

What you can expect

From our own customer survey, we know that our clients love our staff and premium service levels. Most importantly, we will work with you to ensure you get the most out of your Entry/Exit Survey portal.

New or departing employees will spend less than 15 minutes completing the survey at their desk or on their home computer.

By using standard questions, your “reasons for leaving” chart can be benchmarked externally. This compares your organisation’s performance against the wider marketplace.

“*Insync’s Entry/Exit Survey saves us considerable administration time. We recently expanded with over 100 new employees in three months. It would’ve been impossible for our small HR department to cope without it.*”

*Kathy Sdrinis
Human Resources
Manager
WISE Employment*





Our clients also like to know why staff members leave in certain areas. You can drill down for groups, like why male finance staff are leaving. You can also look at individual statements, such as “balancing work and life demands” to explore perceptions around an area of importance.

All surveys are conducted and reported in a confidential manner. If an employee requests that their survey responses aren’t shared with their immediate superior, this will be clearly shown in your secure online portal.

Our framework

Designed by our own organisational psychologists, we have a set of survey statements that are relevant to new employees’ entry and induction. We also have a set of surveys statements for exiting employees that capture the main reasons behind their departure.

Features

The standard Insync Entry/Exit Survey offers:

- charts of reasons for leaving benchmarked against other organisations in our database
- the ability to filter results by location, gender, age, department and tenure with charts based on demographics
- individual survey responses and interview transcripts
- response numbers in total and by business unit that can be filtered by date to show turnover or new starts for a specific period
- the phone-based availability of one of Insync’s research experts for guidance

Optional extras available:

- face-to-face, phone interviews or paper surveys
- custom analysis and reporting
- presentations by one of our organisational psychologists

About Insync

Insync helps your organisation achieve sustainable high performance by improving your employee and customer engagement.

With over 25 years’ experience, we’re experts in customer research, employee engagement surveys, exit interviews, 360 feedback and leadership team and board evaluations. We also assist clients with focus groups, action planning, change management and developing and reviewing EVPs and CVPs.

We’ve conducted over 1,000 employee, customer and board research projects in the last five years. We have helped ACCC, AFL, ASX, Cathay Pacific, Country Road, Chevron, CSIRO, Fairfax, GrainCorp, John Holland, Johnson & Johnson, KPMG, Metro, Mitsui, Nufarm, QBE, Salvation Army, Swire, Sydney Water, Toll, Visy, YMCA, federal and state government departments and agencies, many local councils and most universities.

We have delivered surveys, research and consulting projects in around 100 countries and 40 languages. We have made significant investments in our people, processes, culture and technology to ensure that we provide cost-effective and actionable insights to clients that make a real difference to their organisation.

Visit: www.insyncsurveys.com.au

Contact us: info@insyncsurveys.com.au

“ As the coordinator of exiting employees at Catchment and Agriculture Services, we’ve been using Insync Surveys’ Entry/Exit Survey for three years. The Insync Surveys team provides us with excellent service and important data on our people which is useful for the development of our workforce strategy. ”

Sandy Guest
Project Manager –
Continuous Improvement
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